

**From:** [EPACALLCENTER](#)  
**To:** [Ragon, Derek](#)  
**Subject:** Incident INC000002357048 receipt confirmation. Cannot open the R6HarveyDOCL  
**Date:** Thursday, August 31, 2017 4:16:43 PM

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You are receiving this message because you have reported an issue to the EPA Call Center or your local Help Desk. A technician will contact you for further troubleshooting and resolution of the issue you have reported. Please refer to the incident number listed below in your correspondence regarding this issue and when contacting the EPA Call Center or local Help Desk for update and status information.

The following Incident has been created:

Incident Number: INC000002357048  
Reported Date & Time: 8/31/2017 5:13:27 PM  
Submitted By: Region 06>R6 Help Desk Tier 1  
Assigned To Group: Region 06>R6 Office 365  
Incident Summary: Cannot open the R6HarveyDOCL

Please contact your Help Desk if you have any further questions or requests.